# Urban&Civic

## Waterbeach Squash Court Rules

- You must be a member of the U&C Squash club to be able to book a court. Membership is free and is required to allow you access to the online booking and payment procedure through Hall Master. To request a membership form, ask at the guardroom or email hello@waterbeachwb.co.uk
- Members are asked to leave the building in the way they found it and should report any issues or damage that has occurred immediately to either the guards or by emailing hello@waterbeachwb.co.uk
- All players are required to wear white soled trainers
- If you have spectators, you are responsible for their safety whilst in the squash courts. No child under the age of 10 years should be left unattended in the courts whilst you are playing.

## **Bookings**

- Membership of the Squash Courts free and is open anyone over 16 years of age.
- Squash courts can be booked by 7 days a week between 6am 10pm
- Members may book courts up to 14 days prior to the booking to ensure fair distribution of courts.
- Members are not permitted to book more than 2 consecutive courts for any day of the week.
- Members are only permitted to book courts for their own usage.

#### Check-in & Court Access Code

- Members will need to check-in with the guards to gain access to the squash courts if they are locked.
- When you leave, simply pull the door shut.

## **Booking Fees**

- Each court costs £5 per hour to hire
- When you request a court via Hall Master you will be sent and invoice which needs to be paid within 24 hours of using the court .
- If a members account balance exceeds -£10, the account will be suspended until payment is made to bring the account into credit.

#### Cancellations & Refunds

- When unable to use a reserved court, all members and non-members should cancel as soon as possible so that the court may be used by others. The cancellation period is 48 hours prior to the court date / time.
- If a member has booked but not cancelled within 24 hours, they will still be expected to pay the invoice. Failure to do so could result in their membership being suspended.

U&C accepts no responsibility for any loss or damage that may occur to members' effects taken on the Club premises. No valuables should be left unattended at any time.